

DR. DEON P. ROSSOUW

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OOR-, NEUS- & KEELSPESIALIS EAR, NOSE & THROAT SURGEON

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We would like to inform our patients and colleagues that Dr Rossouw's rooms (at Garden City Hospital, Netcare and the Ear and Eye Hospital in Meyersdal) are operating as per usual during the national alert Levels 3 – 1, which are currently in place as a result of the COVID-19 pandemic.

The safety of our patients; colleagues; staff and families, is our key priority and we therefore follow strict guidelines provided by the Netcare Hospital Group; local and international ENT Societies as well as the South African Government - to prevent the spread of the virus at any of our rooms, as well as at the hospitals that we use.

Important to note:

- All patients will be **pre-screened telephonically** by the receptionist prior to making your appointment.
- We request that all patients (where possible) arrive **at the rooms on their own**, as this will reduce the number of people in our rooms at any given time.
- Upon your arrival at the rooms, we will check your **temperature**; provide you with **hand-sanitizer** and ask you to complete a **patient consent form and questionnaire if the need arise for any admission into hospital**.
- All areas and surfaces within our rooms are cleaned and **sanitized continuously** throughout the day to ensure your safety. The **aerosol** used has a special vaporizer to ensure that as far as possible a clean and safe environment is maintained.
- Our receptionists and Dr Rossouw will wear a **mask** during your visit to our rooms, and please wear your mask as well.

We appreciate your cooperation and support and look forward to welcoming you all under the "new normal" conditions!

Regards,

Dr Deon P Rossouw & team